

Customer Complaints

We hope that you will not wish to make a complaint in relation to an AXA XL service or product but if you do then please contact Complaints.Europe@axaxl.com for European based policyholders, axaxlukcomplaints@axaxl.com for UK based policyholders or Karen.Clausi@axaxl.com for US based policyholders. Depending on the product, service and your location we will put you in touch with the right team and ensure your complaint is handled quickly and professionally.